

has been audited by TEC Quality on behalf of the TEC Services Association (TSA) and is compliant with the following modules and scope of the TSA **Quality Standards Framework**

STANDARDS MODULES

User & Service Experience User Safety Effectiveness of Service Information Governance Partnership Working & Integrated Services Workforce Business Continuity Ethics Performance & Contract Management Continuous Improvement & Innovation

SERVICE DELIVERY MODULES

Certified for and on behalf of TEC Quality

David Playson

Sir David Pearson, CBE • Chair • TEC Quality Ltd



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